



Patty Gamboa-Harding  
Patrician Company  
6 Mozzoni Aisle  
Irvine, CA 92606

Dear Patty,

I wanted to take a moment to thank you for all of the hard work Patrician Company put into our huge Villages of Columbus Community Grand Opening events, June 17 & 18 and July 22 & 23. I'm thrilled to let you know it was a total success across the board. The grand openings went off without a hitch. There were a lot of challenges facing us, but you and our team overcame each obstacle and provided Lennar and our guests with a very smoothly run event.

The entrances were clearly marked with balloon tree clusters, the information tents were set up with a very friendly staff handing out bottled water and map guides, the parking crew was right on time, and all the entertainment and refreshments were (figuratively and literally) devoured by everyone. The kids especially had a wonderful time with all of the activity around them, like the face painter, the bubble-ologists, magician, stilt walkers...it was like being at a fair and they were beaming.

Your suggestion to use a fleet of golf carts for transportation at the Tustin locale was brilliant—guests appreciated the lift from the models to the parking areas. As I said before, the staff was excellent. They all uniformly dressed in their green and blue Villages of Columbus shirts, khaki pants, and khaki caps and could not have been friendlier or more courteous to the mass of guests. Thank you again, your expert execution and planning made this grand opening weekend one we won't soon forget.

Respectfully,

A handwritten signature in black ink that reads "Jann Rowe". The signature is fluid and cursive, with a long, sweeping underline that extends to the right.

Jann Rowe  
Marketing Director  
**LENNAR—Orange Coast Land Division**

